



INFORMATION ON HYGIENIC USE OF DRINKING WATER

Techno-Z Campus

The water quality in Austria is determined in the drinking water ordinance (Trinkwasserverordnung – [TWV-Fassung vom 11.10.2019](#)): Ordinance by the Federal Government Department for social security and generations regarding water quality for human use (drinking water ordinance) in the Version from January 10, 2018.

The operator of the potable water supply system ensures that every apartment is provided with hygienically impeccable cold and warm water.

The tenants are responsible for the use according to regulations and, therefore, the hygienic quality of cold and warm water inside the apartment.

In case the apartment's warm water is provided with a central water heating system (Trinkwassererwärmungsanlage – TWE-Anlage) according to ÖNORM B 5019, it is classified as risk group 2 (low to moderate risk potential for infections).

Given below are a few references on hygienic use of cold and warm water inside your apartment:



- The water in Salzburg has the best quality and is liable to strict hygienic standards. [Informations by Salzburg AG.](#)
- After having stagnated for a longer period of time (no flow-through for several hours), drinking water is only suitable for consumption when it has run freely for at least 20 sec. (unutilized) → recommendation WHO
- The sieves inside the aerators (Perlatoren) in the drain valves should be monitored for sediments and cleaned accordingly (about every 3 to 4 months)
- In case of a longer absence (eg. holidays etc.) the main water supply isolating device (cold and warm water) should be closed, and the shower head and tube should be fully emptied and detached from the faucet (otherwise danger of legionella bacteria).
- In case of strongly reduced water usage or after longer absence (longer than 4 days), the warm water should flow freely at a temperature between 55 and 60°C for about 2-3 minutes before using the shower.